

Phil Norrey
Chief Executive

To: The Chair and Members of the
Health and Adult Care Scrutiny
Committee

County Hall
Topsham Road
Exeter
Devon
EX2 4QD

(See below)

Your ref :
Our ref :

Date : 10 June 2019
Please ask for : Gerry Rufolo 01392 382299

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HEALTH AND ADULT CARE SCRUTINY COMMITTEE

Tuesday, 18th June, 2019

A meeting of the Health and Adult Care Scrutiny Committee is to be held on the above date at 2.15 pm at Committee Suite - County Hall to consider the following matters.

P NORREY
Chief Executive

A G E N D A

PART 1 - OPEN COMMITTEE

- 1 Apologies
- 2 Minutes
Minutes of the meeting held on 21 March 2019 (previously circulated)
- 3 Items Requiring Urgent Attention
Items which in the opinion of the Chairman should be considered at the meeting as matters of urgency.
- 4 Public Participation
Members of the public may make representations/presentations on any substantive matter listed in the published agenda, as set out hereunder, relating to a specific matter or an examination of services or facilities provided or to be provided.

MATTERS FOR CONSIDERATION OR REVIEW

- 5 Composite Health / Adult Social Care: Improving Access to General Practice; SWASFT - Process and Performance; and Urgent Care (Pages 1 - 10)

2.15 pm

Report of the Joint Associate Director of Commissioning (Devon County Council and NHS Devon CCG) and the Interim Director of Commissioning (NHS Devon CCG) (ACH/19/110), attached

6 Winter Pressures Overview 2018/19 (Pages 11 - 28)

2.25 pm

Report of the Joint Associate Director of Commissioning (Devon County Council and NHS Devon CCG) and the Interim Director of Commissioning (NHS Devon CCG) (ACH/19/112), attached.

7 Public Health Annual Report (Pages 29 - 32)

2.55 pm

Report of the Chief Officer for Communities, Public Health, Environment and Prosperity (PH/19/01), attached

8 A Long-Term Plan for Devon (Pages 33 - 42)

3.25 pm

Report of the Joint Associate Director of Commissioning (Devon County Council and NHS Devon CCG) and the Interim Director of Commissioning (NHS Devon CCG) (ACH/19/111), attached.

9 Rapid Response Spotlight Review - Update (Pages 43 - 52)

3.55 pm

Report of the Head of Adult Care Operations and Health, attached.

10 Risk Management Annual Report 2018/19 (Pages 53 - 66)

4.15 pm

Report of the County Treasurer (CT/19/54), attached

11 Understanding the Model of Care: South Western Ambulance Service Foundation Trust Visit (Pages 67 - 70)

4.35 pm

Report of the Members (CSO/19/12), attached

12 Understanding the Model of Care - Sidmouth/Axminster/Seaton Cluster: Scrutiny Site Visits (Pages 71 - 74)

4.50 pm

Report of the Members (CSO/19/17) attached

13 Quality Accounts Annual Update (Pages 75 - 78)

5.05 pm

Report of the Members (CSO/19/18), attached

14 Appointment of Commissioning Liaison Member

5.20 pm

In line with the recommendations of the 'Scrutiny in a Commissioning Council' Task Group Report, the Committee is asked to select a Commissioning Liaison Member, whose role will be to work closely with the relevant Cabinet Members and Chief Officers/Heads of Service, developing a fuller understanding of commissioning processes, and provide a link between Cabinet and Scrutiny on commissioning and

commissioned services.

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Work Programme

5.30 pm

In accordance with previous practice, Scrutiny Committees are requested to review the forthcoming business (previously circulated) and determine which items are to be included in the Work Programme. The Work Programme is also available on the Council's website at <http://democracy.devon.gov.uk/mgPlansHome.aspx?bcr=1> to see if there are any specific items therein it might wish to explore further.

The Committee has received the following request for consideration:

(a) The Health and Wellbeing Board at its meeting on 11 April 2019 considered a Report from the Chief Officer for Communities, Public Health, Environment and Prosperity providing an update on the '12 days, 12 ways to combat loneliness' campaign which ran in December 2018, aimed at raising awareness and supporting community members to identify and address the signs of loneliness.

The campaign featured short films which were promoted through social media to raise awareness of the issue of loneliness over the festive period, reflected in the campaign title '12 days, 12 ways to combat loneliness'. The films were themed around the five ways to wellbeing to highlight ways in which loneliness could be combated through social connection, being active, taking notice, lifelong learning and giving to others. The overall reach of the messages was 791,000, with 178 shares of all videos and 146 likes.

In other developments, Living Options Devon (LOD) launched the 'Time To Talk' project (www.livingoptions.org/supporthelp/time-talk), which aimed to tackle isolation and loneliness amongst disabled people and deaf people. The project tackled the problem of isolation and loneliness in Devon, Plymouth and Torbay by providing a variety of services which were funded by the National Lottery Community Fund.

The Board resolved '*that Devon's Loneliness Campaign update Report be noted and that the **Health and Adult Care Scrutiny Committee** be invited to assess the effectiveness of the local health and care systems response to loneliness*'.

MATTERS FOR INFORMATION

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Information Previously Circulated

Below is a list of information previously circulated for Members, since the last meeting, relating to topical developments which have been or are currently being considered by this Scrutiny Committee.

(a) Devon Partnership NHS Trust: Press Release: Staffing Challenges in North Devon: *challenges recruiting qualified mental health nurses at the North Devon District Hospital site and finding bank or agency staff who are qualified nurses.*

(b) Care Quality Commission calls for improvements at Derriford Hospital's Emergency Department.

(c) Health & Care Insights Issue 17: latest issue of *Health & Care Insights* from Torbay and South Devon NHS Foundation Trust.

(d) Closing the gap: Key areas for action on the health and care workforce: [joint report](#) with the Nuffield Trust and the Health Foundation, The King's Fund which set out a series of policy actions that, evidence suggests, should be at the heart of the workforce implementation plan.

(e) Devon CQC Data Profile: Older People's Pathway: [link](#) to the Devon CQC Data Profile: Older People's Pathway.

PART II - ITEMS WHICH MAY BE TAKEN IN THE ABSENCE OF PRESS AND PUBLIC ON THE GROUNDS THAT EXEMPT INFORMATION MAY BE DISCLOSED

Nil

*Members are reminded that Part II Reports contain confidential information and should therefore be treated accordingly. They should not be disclosed or passed on to any other person(s).
Members are also reminded of the need to dispose of such reports carefully and are therefore invited to return them to the Democratic Services Officer at the conclusion of the meeting for disposal.*

Membership

Councillors S Randall-Johnson (Chair), H Ackland (Vice-Chair), M Asvachin, J Berry, P Crabb, A Connett, R Peart, S Russell, P Sanders, A Saywell, R Scott, J Trail, P Twiss, N Way, C Wright and J Yabsley

Devon District Councils
Councillor P Bialyk

Declaration of Interests

Members are reminded that they must declare any interest they may have in any item to be considered at this meeting, prior to any discussion taking place on that item.

Access to Information

Any person wishing to inspect any minutes, reports or lists of background papers relating to any item on this agenda should contact Gerry Rufolo 01392 382299.

Agenda and minutes of the Committee are published on the Council's Website and can also be accessed via the Modern.Gov app, available from the usual stores..

Webcasting, Recording or Reporting of Meetings and Proceedings

The proceedings of this meeting may be recorded for broadcasting live on the internet via the 'Democracy Centre' on the County Council's website. The whole of the meeting may be broadcast apart from any confidential items which may need to be considered in the absence of the press and public. For more information go to: <http://www.devoncc.public-i.tv/core/>

In addition, anyone wishing to film part or all of the proceedings may do so unless the press and public are excluded for that part of the meeting or there is good reason not to do so, as directed by the Chair. Any filming must be done as unobtrusively as possible from a single fixed position without the use of any additional lighting; focusing only on those actively participating in the meeting and having regard also to the wishes of any member of the public present who may not wish to be filmed. As a matter of courtesy, anyone wishing to film proceedings is asked to advise the Chair or the Democratic Services Officer in attendance so that all those present may be made aware that is happening.

Members of the public may also use Facebook and Twitter or other forms of social media to report on proceedings at this meeting. An open, publicly available Wi-Fi network (i.e. DCC) is normally available for meetings held in the Committee Suite at County Hall. For information on Wi-Fi availability at other locations, please contact the Officer identified above.

Public Participation

Devon's residents may attend and speak at any meeting of a County Council Scrutiny Committee when it is reviewing any specific matter or examining the provision of services or facilities as listed on the agenda for that meeting.

Scrutiny Committees set aside 15 minutes at the beginning of each meeting to allow anyone who has registered to speak on any such item. Speakers are normally allowed 3 minutes each.

Anyone wishing to speak is requested to register in writing to the Clerk of the Committee (details above) by the deadline, outlined in the Council's [Public Participation Scheme](#), indicating which item they wish to speak on and giving a brief outline of the issues/ points they wish to make. The representation and the name of the person making the representation will be recorded in the minutes.

Alternatively, any Member of the public may at any time submit their views on any matter to be considered by a Scrutiny Committee at a meeting or included in its work Programme direct to the Chair or Members of that Committee or via the Democratic Services & Scrutiny Secretariat (committee@devon.gov.uk). Members of the public may also suggest topics (see: <https://new.devon.gov.uk/democracy/committee-meetings/scrutiny-committees/scrutiny-work-programme/>)

All Scrutiny Committee agenda are published at least seven days before the meeting on the Council's website.

Emergencies

In the event of the fire alarm sounding leave the building immediately by the nearest available exit, following the fire exit signs. If doors fail to unlock press the Green break glass next to the door. Do not stop to collect personal belongings, do not use the lifts, do not re-enter the building until told to do so.

Mobile Phones

Please switch off all mobile phones before entering the Committee Room or Council Chamber

If you need a copy of this Agenda and/or a Report in another format (e.g. large print, audio tape, Braille or other languages), please contact the Information Centre on 01392 380101 or email to: centre@devon.gov.uk or write to the Democratic and Scrutiny Secretariat at County Hall, Exeter, EX2 4QD.



Induction loop system available

Terms of Reference

(1) To review the implementation of existing policies and to consider the scope for new policies for all aspects of the discharge of the Council's functions concerning the provision of personal services for adults including social care, safeguarding and special needs services and relating to the health and wellbeing of the people of Devon, including the activities of the Health & Wellbeing Board, and the development of commissioning strategies, strategic needs assessments and, generally, to discharge its functions in the scrutiny of any matter relating to the planning, provision and operation of the health service in Devon;

(2) To assess the effectiveness of decisions of the Cabinet in these areas of the Council's statutory activity;

(3) To relate scrutiny to the achievement of the Council's strategic priorities and to its objectives of promoting sustainable development and of delivering best value in all its activities;

(4) To make reports and recommendations as appropriate arising from this scrutiny to the County Council and to the Secretary of State for Health, in accordance with the Local Authority (Public Health, Health and Wellbeing Boards and Health Scrutiny) Regulations 2013.

NOTES FOR VISITORS

All visitors to County Hall, including visitors to the Committee Suite and the Coaver Club conference and meeting rooms are requested to report to Main Reception on arrival. If visitors have any specific requirements or needs they should contact County Hall reception on 01392 382504 beforehand. Further information about how to get here can be found at: <https://new.devon.gov.uk/help/visiting-county-hall/>. Please note that visitor car parking on campus is limited and space cannot be guaranteed. Where possible, we encourage visitors to travel to County Hall by other means.

SatNav – Postcode EX2 4QD

Walking and Cycling Facilities

County Hall is a pleasant twenty minute walk from Exeter City Centre. Exeter is also one of six National Cycle demonstration towns and has an excellent network of dedicated cycle routes – a map can be found at: <https://new.devon.gov.uk/travel/cycle/>. Cycle stands are outside County Hall Main Reception and Lucombe House

Access to County Hall and Public Transport Links

Bus Services K, J, T and S operate from the High Street to County Hall (Topsham Road). To return to the High Street use Services K, J, T and R. Local Services to and from Dawlish, Teignmouth, Newton Abbot, Exmouth, Plymouth and Torbay all stop in Barrack Road which is a 5 minute walk from County Hall. Park and Ride Services operate from Sowton, Marsh Barton and Honiton Road with bus services direct to the High Street.

The nearest mainline railway stations are Exeter Central (5 minutes from the High Street) and St David's and St Thomas's both of which have regular bus services to the High Street. Bus Service H (which runs from St David's Station to the High Street) continues and stops in Wonford Road (at the top of Matford Lane shown on the map) a 2/3 minute walk from County Hall, en route to the RD&E Hospital (approximately a 10 minutes walk from County Hall, through Gras Lawn on Barrack Road).

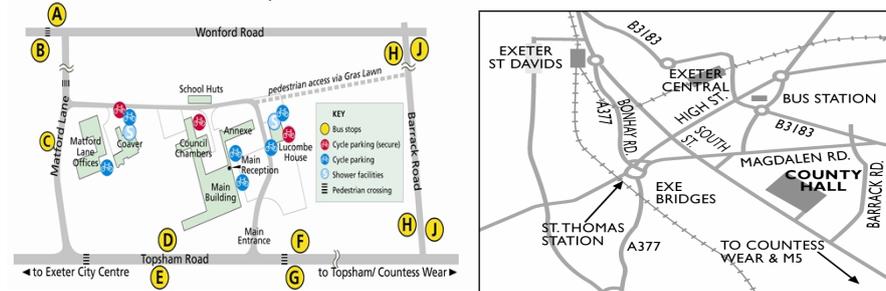
Car Sharing

Carsharing allows people to benefit from the convenience of the car, whilst alleviating the associated problems of congestion and pollution. For more information see: <https://liftshare.com/uk/community/devon>.

Car Parking and Security

There is a pay and display car park, exclusively for the use of visitors, entered via Topsham Road. Current charges are: Up to 30 minutes – free; 1 hour - £1.10; 2 hours - £2.20; 4 hours - £4.40; 8 hours - £7. Please note that County Hall reception staff are not able to provide change for the parking meters.

As indicated above, parking cannot be guaranteed and visitors should allow themselves enough time to find alternative parking if necessary. Public car parking can be found at the Cathedral Quay or Magdalen Road Car Parks (approx. 20 minutes walk). There are two disabled parking bays within the visitor car park. Additional disabled parking bays are available in the staff car park. These can be accessed via the intercom at the entrance barrier to the staff car park.



NB   Denotes bus stops

Fire/Emergency Instructions

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First Aid

Contact Main Reception (extension 2504) for a trained first aider.